

Sample Project # 2 – eTitle Discovery Project

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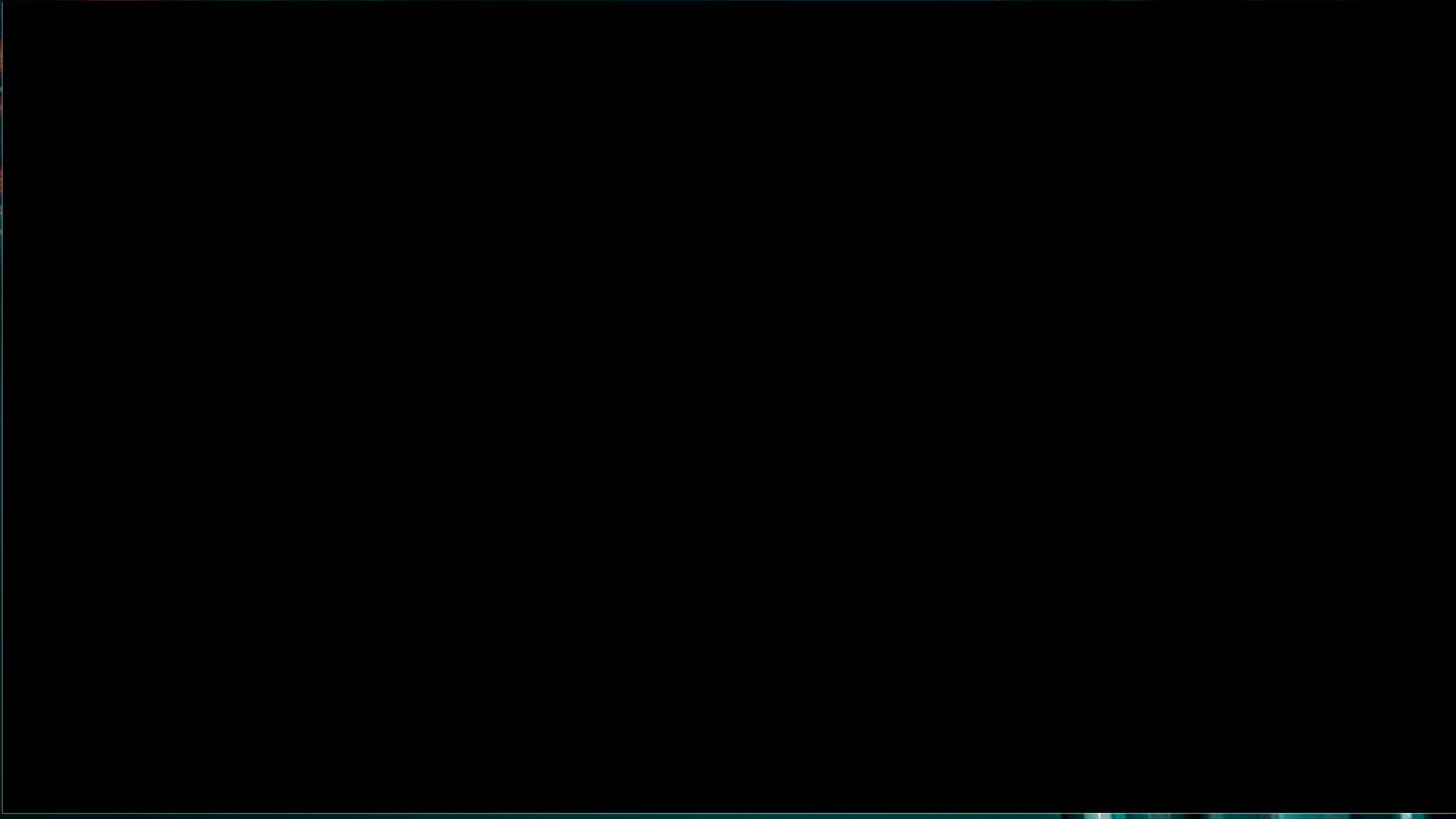
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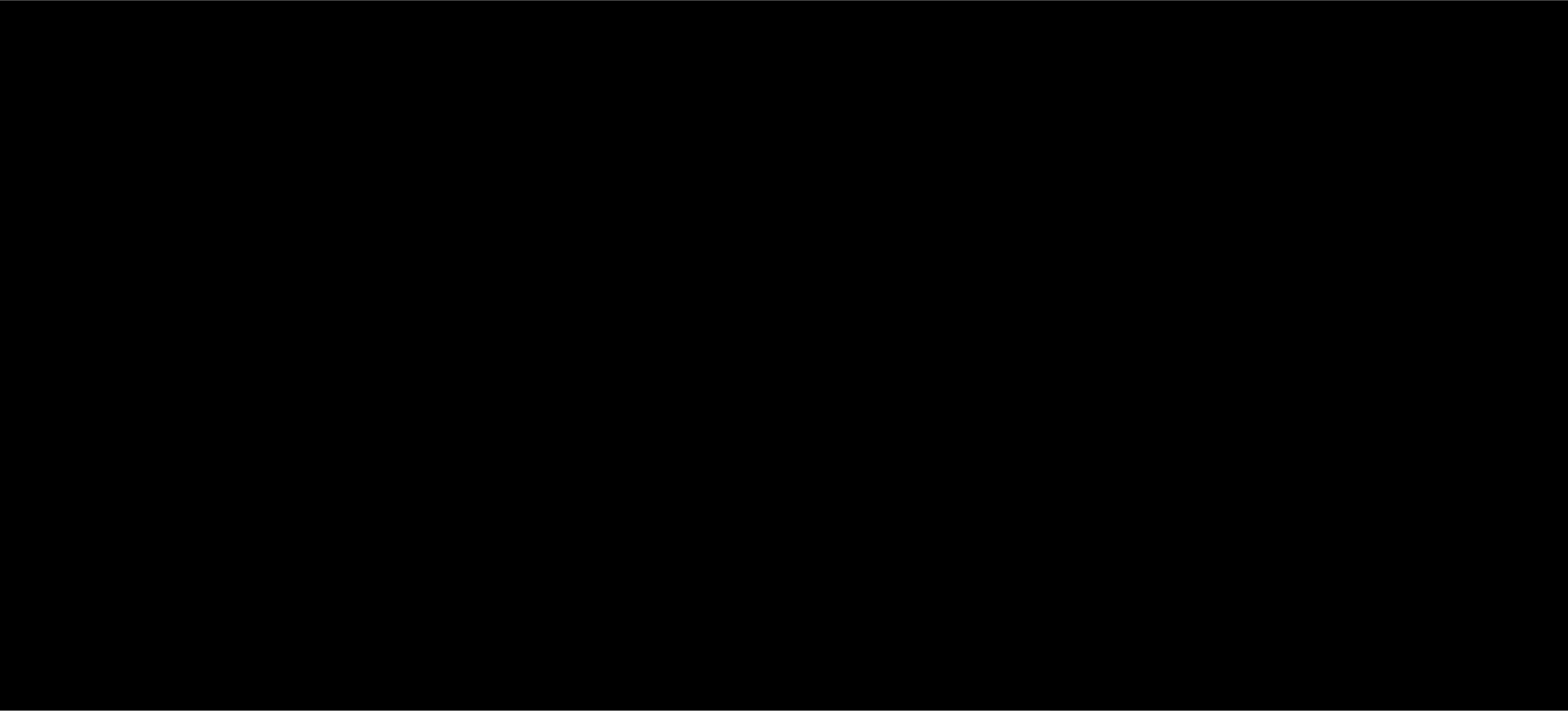
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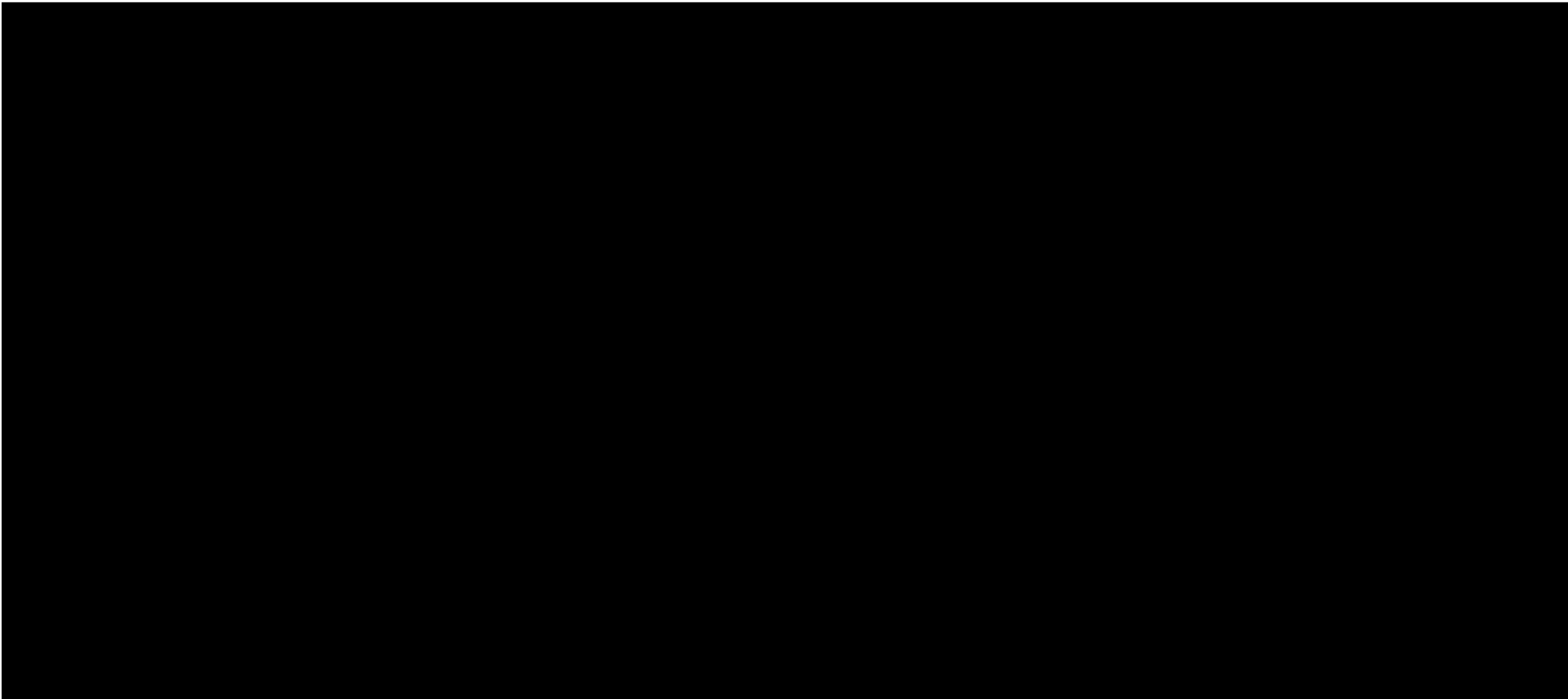
eTitle Discovery Project

Plan and discover what is required to transition BMV's systems for each of the components of an electronic titling system



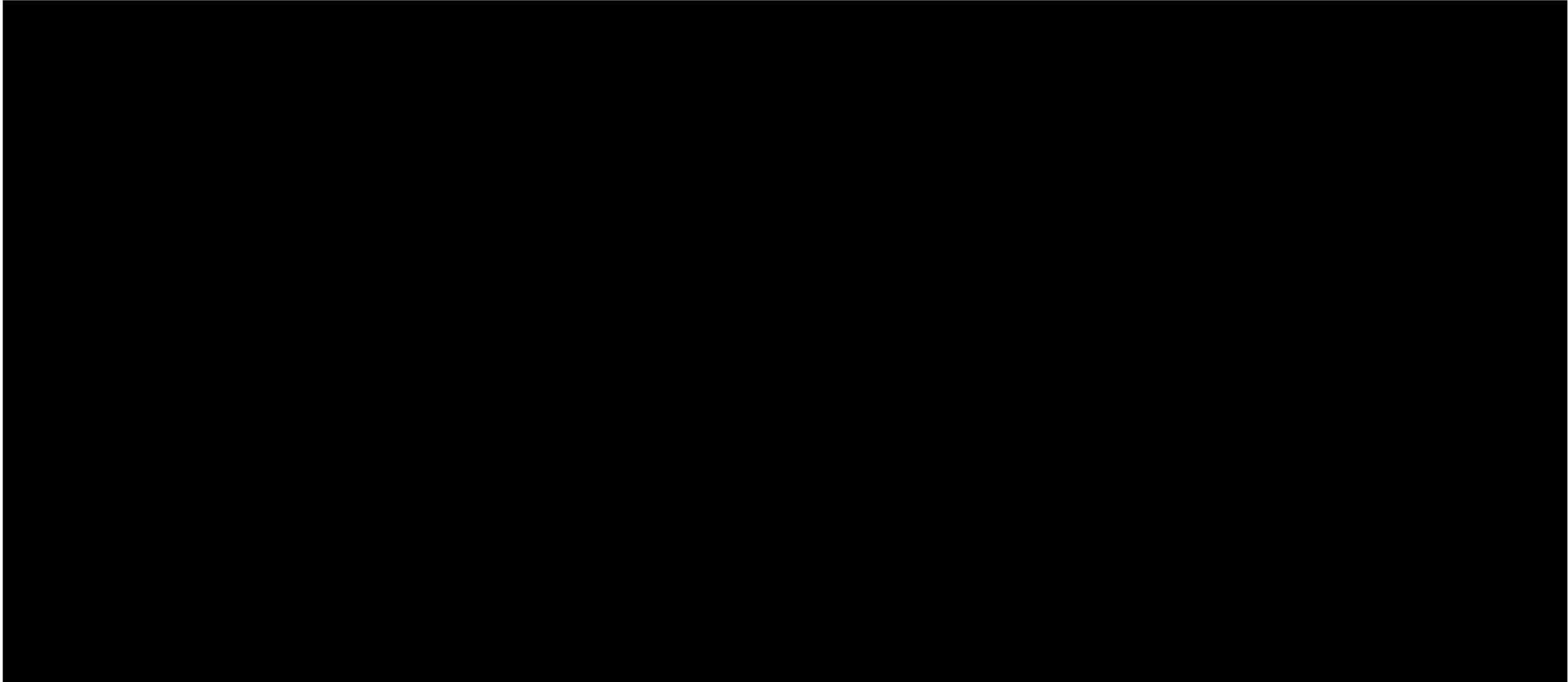
Project Justification

Electronic titling has many benefits for BMV, its customers, and the entire motor vehicle industry



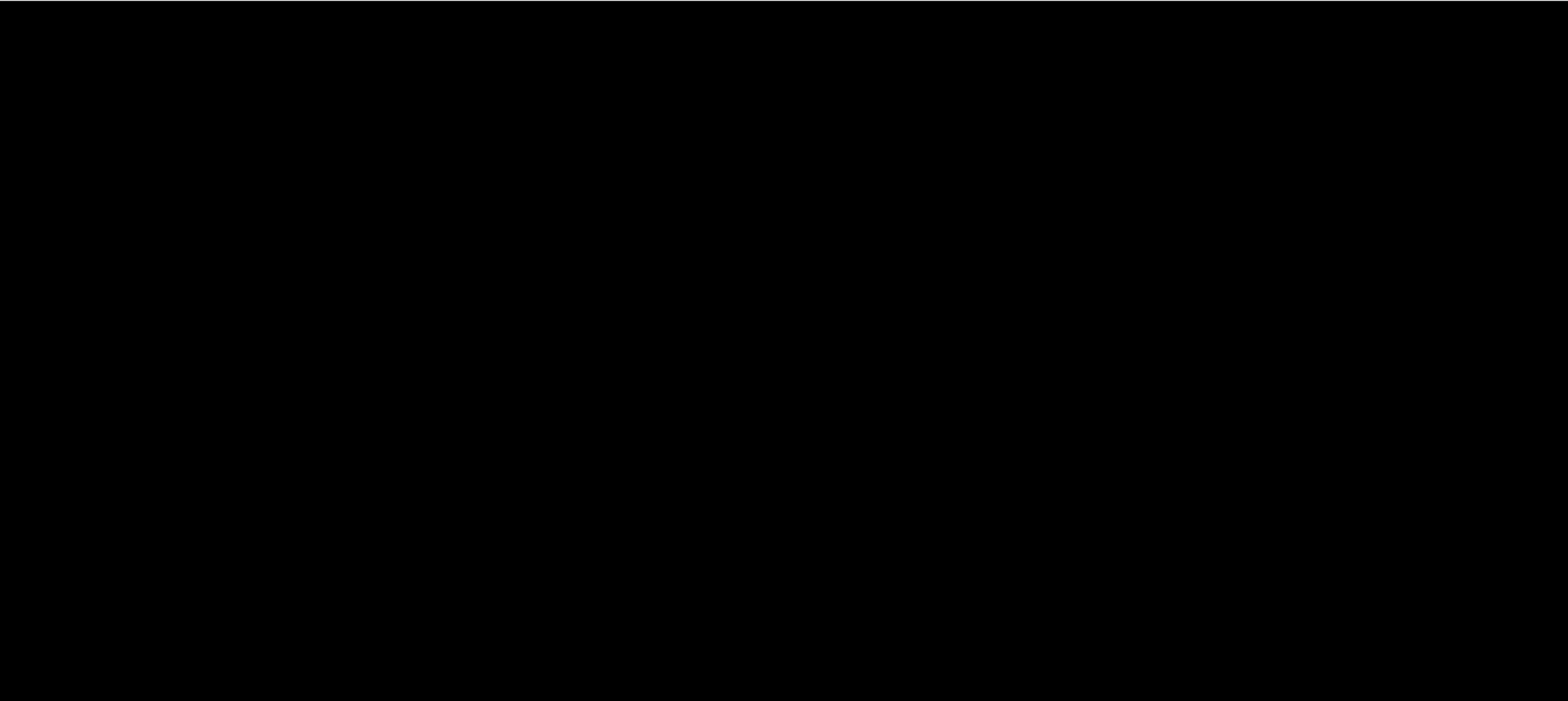
eTitle Discovery Phase Scope

Define what BMV needs to do to implement an eTitle system in Indiana



Scope & Approach

We recommend a 3-phase approach to successfully position for its eTitle journey

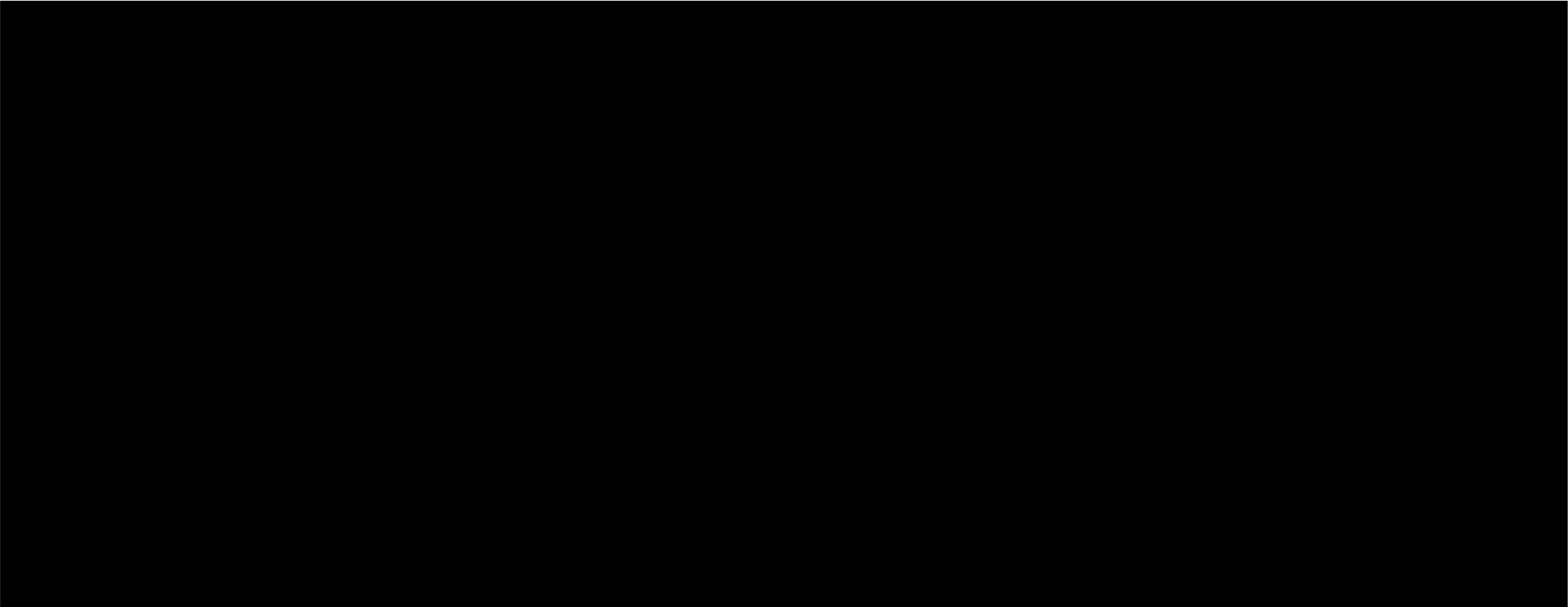


Project Team and Roles

Our team delivers eTitle for BMV with expertise in motor vehicle administration, identity management, technology, and OCM

Staffing Costs, Work Locations & Work Hours

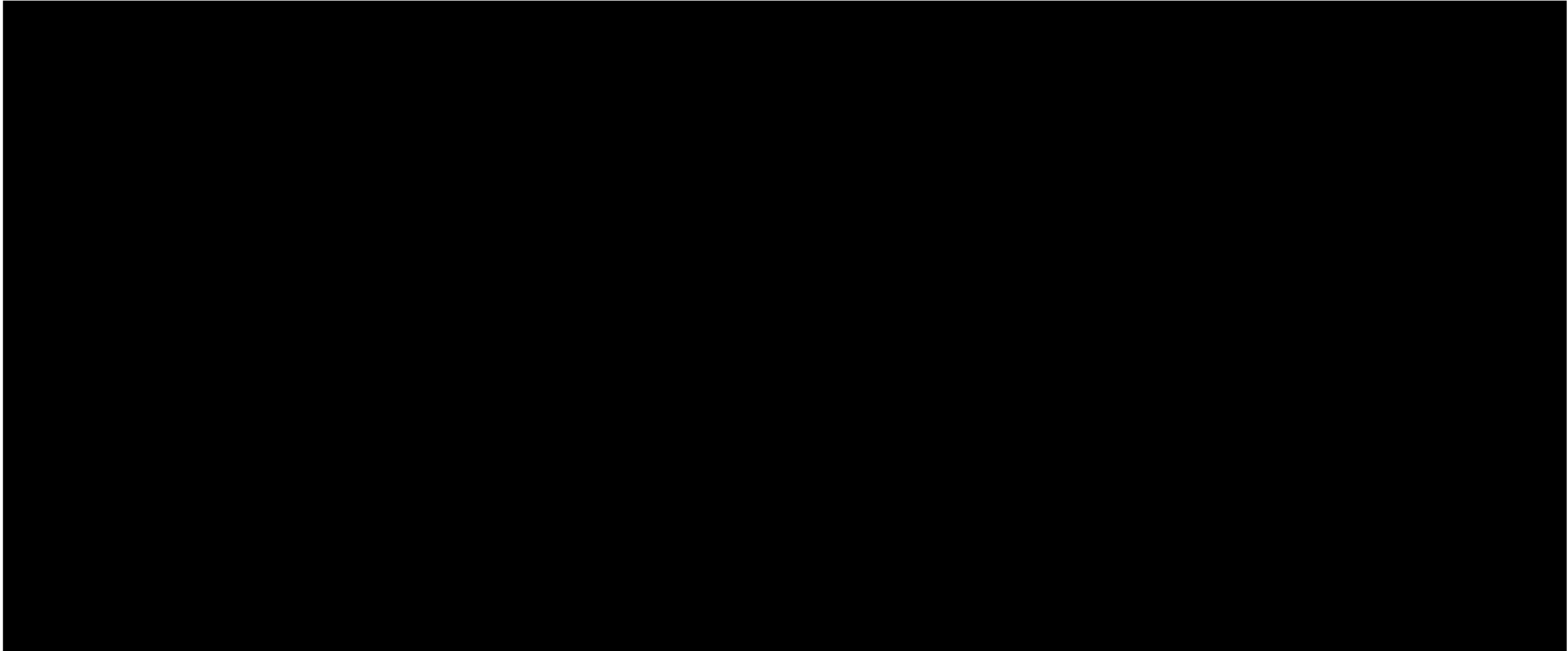
Projected hours for team staffing



VALUE ADD

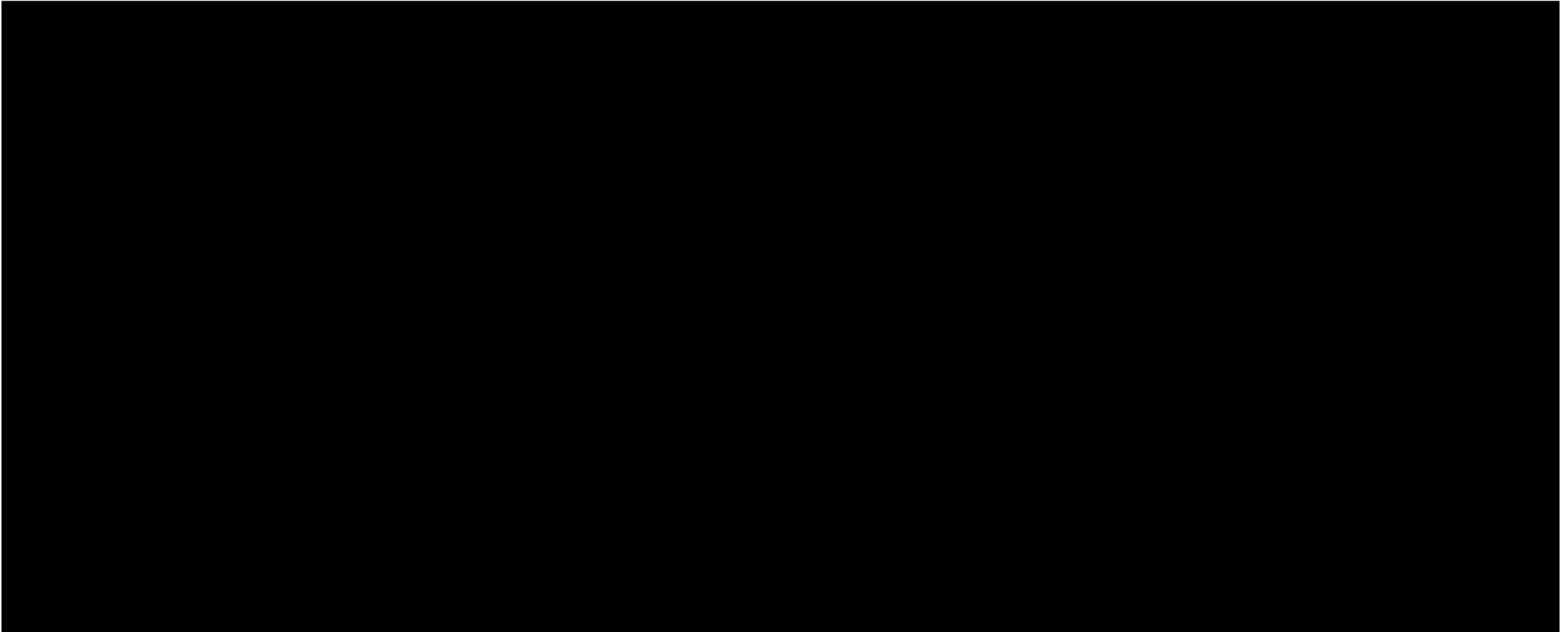
Added Value for BMV Stakeholders

eTitling will support BMV's desire to modernize processes, improve customer/dealer/lienholder experience, and continue Indiana's leadership as a forward-leaning, innovative motor vehicle agency.



Key Performance Indicators

Based on our experience, BMV will find it helpful to track KPIs in order verify eTitling is meeting the needs of the State. Some potential KPIs and notional targets for these KPIs are provided for information purposes only



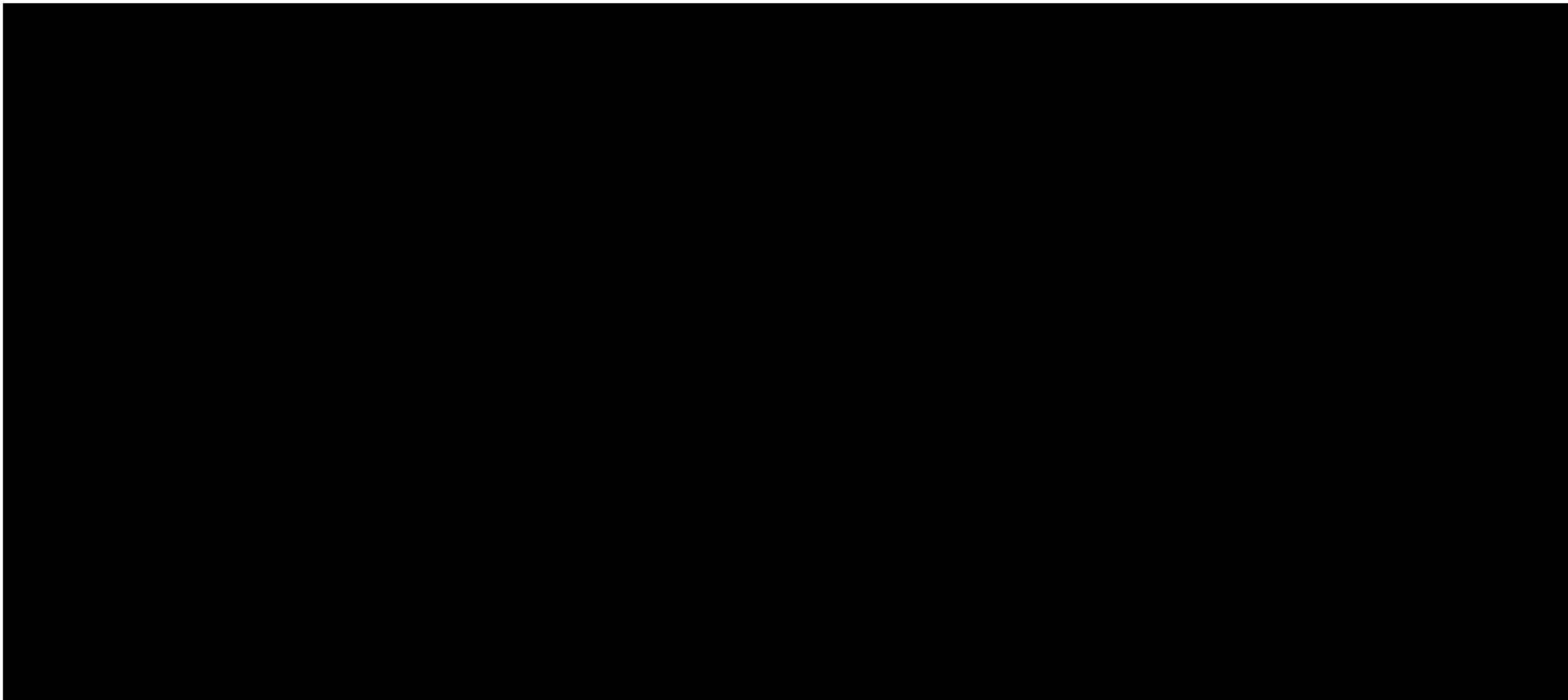
Security Impacts

eTitling opens BMV to additional security impacts that must be addressed to maintain security for customer PII and valuable vehicle ownership data



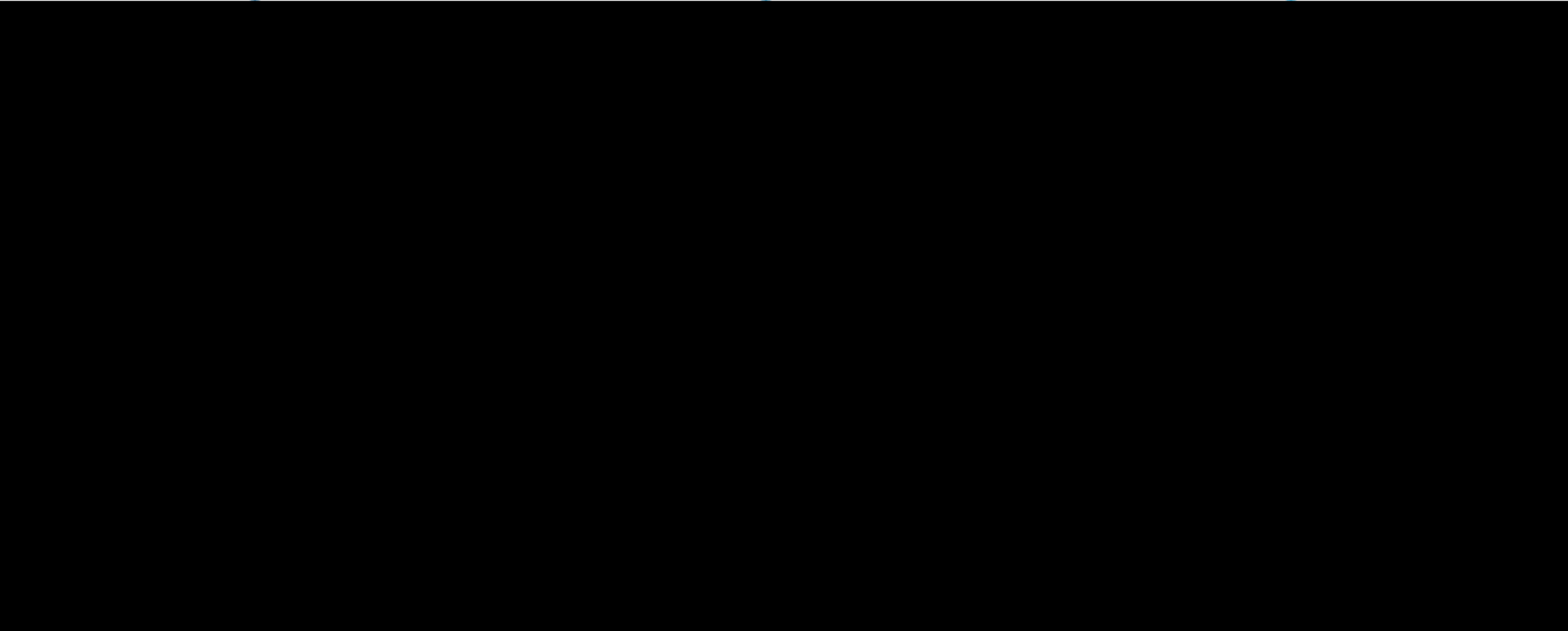
Deliverables & Work Products

Deloitte delivers the following deliverables and work products for the eTitle Discovery Project



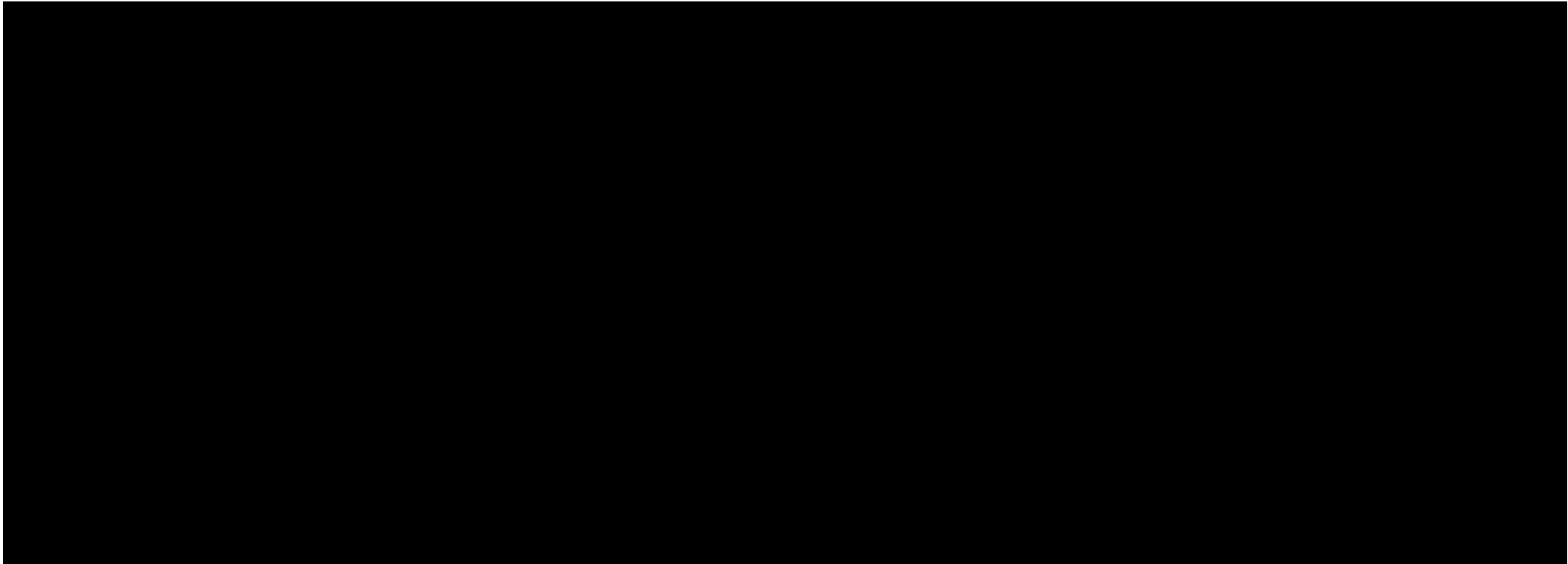
Project Schedule

Delivering the eTitle Discovery Project in [REDACTED]

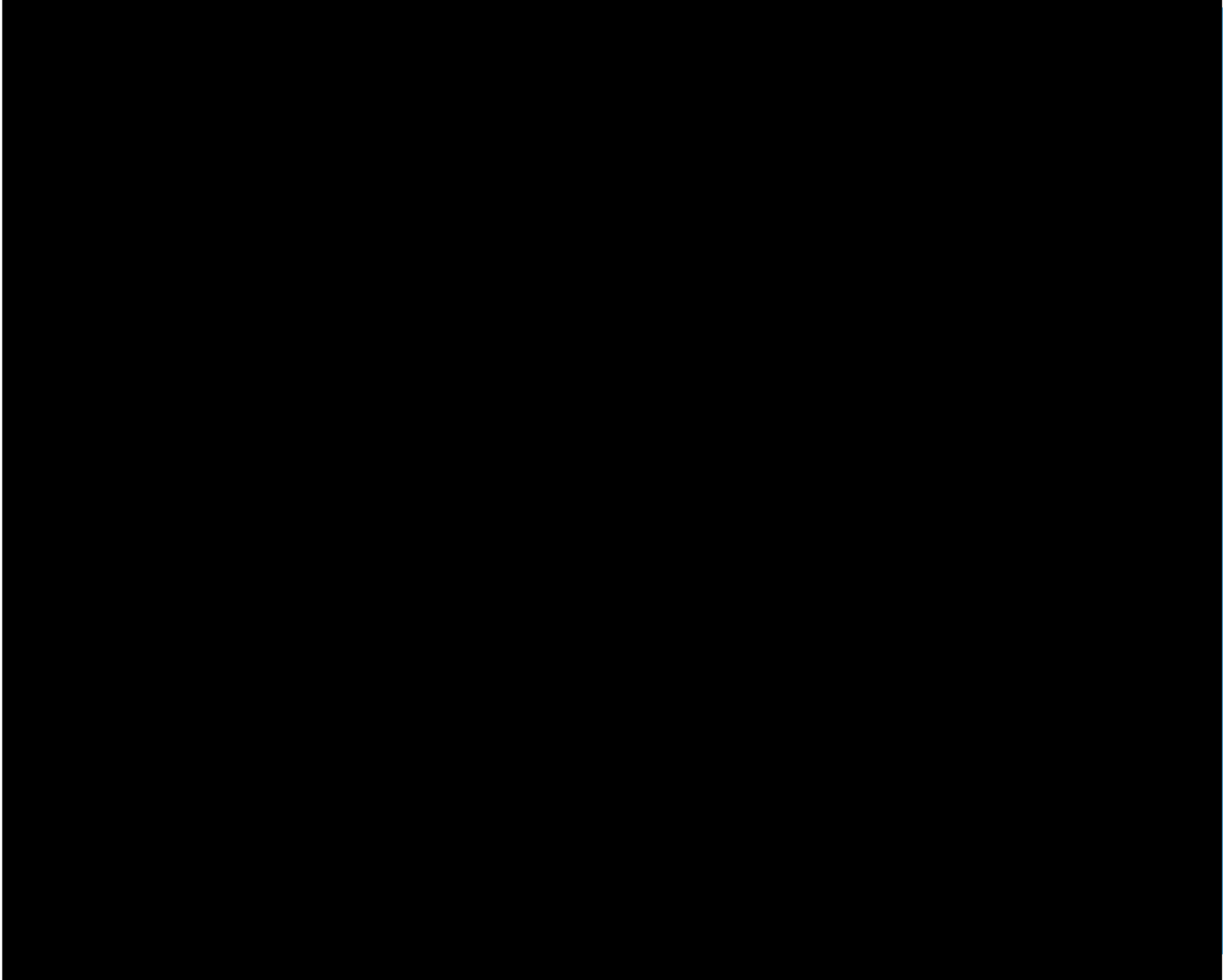


Deloitte Experience Benefits BMV

Deloitte's Experience with



Wrap-up





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